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It's been one month since the initial startup of the Lafayette Place Neighborhood Association. I was optimistic that the Association would cause as much excitement for the residents as it did for me, but that wasn't the case. Out of over 200 homes, we had only 8 residents sign up for the free registration. The main reason I wanted you to register is to communicate with you without spending money on this.

To this date, I have invested over \$6000 of my own time and money to help provide my community a better quality of life while they're here. This would include purchasing the domain name, hiring a hosting company for the website, creating the website for both computer and phone, brochures and stands, business cards, brochures, signage and stand for in front of my home, mailbox, letterhead and envelopes, and this newsletter which cost me \$63. This is an investment that I receive absolutely no profit from. It's money I never expected to recoup. I thought I was doing it for you. And the lack of free registrations shows me that maybe the residents don't want to experience the type of quality of life I'm trying to promote. If you're happy with your experience here, and the support Sun Communities and Management provide you, then there's no need for me to invest any further. The Association will continue, and the website will remain. So check it occasionally.

January Accomplishments:

During the first month, I wanted to show my personal support for the residents. So here are a few of the things I started handling:

- During the first snow, I cleaned off over 120 cars of the heavy snow so the residents could stay warm and watch the football playoffs. I put my business card on the window to show who did it. I had two residents say thank you. But we did find residents who threw my card on the ground, littering our park. We did help several elderly residents with their snow removal.
- Sun Communities has decided not to recognize, support or endorse the Association. As with some of your complaints, they have been non-responsive, will not answer calls, will not follow-up with my requests. So I have sent all communications and materials to Sun's CEO, Gary Shiffman. Since then, Regional Vice President Marco Spadoni has been replaced by Kevin Bennett as RVP for Lafayette Place. Their info is on the website.
- Residents have brought to our attention that the office is blocking calls from residents they don't want to speak with through their caller ID system. They have done it to me also. Complaint has been sent to Sun by the Association.
- I've complained about not having addresses on our homes in the Cour lots. Delivery drivers have had a hard time finding our homes.
- Since the changing of our water meters, residents have been complaining about exorbitant water bills without being given an explanation. This complaint has been sent by the Association.
- The Association has complained about not making repairs to lease homes in a timely manner.
- The Association has complained about making lease residents have to pay for minor repairs out of their own pocket.
- The Association has complained about the ruling where if you lease their home for two years, you either have to buy it, move, or pay much higher payments. We have lost too many good residents because Sun wants you to buy their homes.
- I am looking into whether Sun is overcharging, price gouging, eliminating services and non-responsiveness which are the issues of many residents.
- The Association has complained about the speeding and reckless driving in the park. We had several recent accidents, and yet Management will do nothing about it.
- I have been looking into the Detailed Charges being inflicted on residents who move out or are evicted. You will be charged if you wreck their homes, so watch the website with how you can avoid these charges. If you know someone who has moved or evicted, and received these charges, which can amount to between \$3000 and \$5000, tell them to contact me. I'd like to see the charges.
- I am interviewing lawyers to represent the Association and the residents when needed. I'll keep you informed.

I hope you see that the Association is not just fun and games. It's protection. It's having your back. It's to make sure Sun and Management treat us with respect for the money we give them. So far, the residents are telling me they don't want this, which is fine. The Association will continue regardless. But I won't be putting any more of my money into this. The newsletter will be on the website the first week of every month. If you want to know what the Association is doing, you can use your computer or phone to get the information every month on the website. It's a real nice one. Use it!

Want to know how much the Association cares about you, check out our Resource Page. Sun wouldn't do that for you.

Continued success,
Mike